

# LPR Defined

## What is License Plate Recognition (LPR)?

- LPR is technology that uses cameras and software to translate vehicle plate images into a text.
- LPR systems are best practice for parking enforcement and management.
- Parking has been using LPR for 5+ years on the west campus



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## LPR Defined

#### How does LPR work?

- Cameras mounted on enforcement vehicles read plates as they drive through parking facilities and streets.
- Cameras and associated LPR equipment in enforcement vehicle has direct connection to parking enforcement software.
- Enforcement software connects vehicle plates and relevant permit information.
- LPR camera automatically captures vehicles in parking violation based upon custom rules and locations.
- Violations are reviewed by the officer on site, verified for accuracy and issued a citation if warranted.





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# Why expand LPR?

### **Process efficiency**

- Approximately 18,000 permits issued on campus (FY19)
  - 15,000 Faculty / Staff Permits
  - 3,300 student permits
- Bi-annual and annual permit print and distribute process
- Cash handling / audit / fulfilling responsibilities for all permits
- Officer visual recollection of all permit types (150+ types)



### Sustainability

Reduce waste associated with expired and returned permits

#### Operational efficiency

- Cost reductions helps keeps permit cost stable.
- Data collected will aid in decision making for permit sales, permit types and efficient use of parking spaces

#### **Customer Convenience**

• No more permits! No more forgetting to hang your permit! No more call ins!

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# Building LPR into the Parking Operation

### **Past and Current Updates**

- Regulation updates
- University Reviews: Camera committee, Parking & Transportation Committee, Legal, UIPD and ITS Security and Technical reviews
- Equipment and department software updates
  - Waitlist, access cards, department portal, etc
- Website updates, Marketing and communications

#### **Future Plans**

- Meter updates pay by plate, not space. Meters to be removed Fall 2021
- Loading zone meter removal, Fall 2022
- Temp permit options for public and special events
- · Refined permit offerings



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# **Data Security**

### **Internal Review**

• ITS Security and Technical Review before purchasing the software

### LPR Data Use and Privacy Policy

- Established policy to address how manage LPR data
- · Policy addresses what data is collected, data retention, how used, etc
- Policy posted on dept website
  - $\bullet \quad \text{https://transportation.uiowa.edu/parking/license-plate-recognition/lpr-data-use-and-privacy-policy} \\$



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# LPR Impacts for Faculty, Staff and Students

### Faculty / Staff

- License plate is your virtual permit, except motorcycles
- No more permit renewal virtual permits do not expire
- Up to 3 vehicles allowed on account
- Parking Portal enter and update your own vehicle and license plate info, rentals, loaners, etc
- As with physical permits, must cancel permit to stop using / stop charges

#### **Students**

- License plate is your virtual permit, except motorcycles
- Annual permits applicable to academic semesters (Fall / Spring and Summer).
- 1 vehicle per student
- Parking Portal enter and update your own vehicle and license plate info, rentals, loaners, etc
- As with physical permits, must cancel permit to stop using / stop charges



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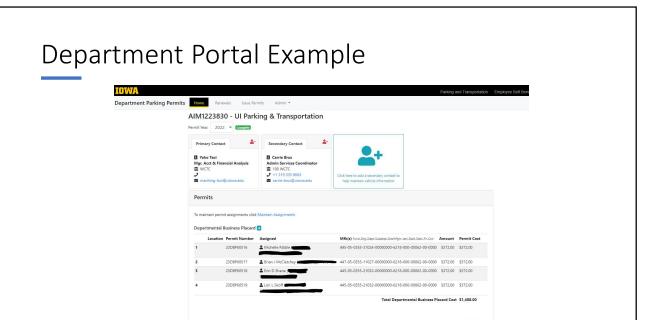
# LPR Impacts for Departments

#### **Departments**

- License plates are the virtual permit for all department permit types
- Physical placards still required to be displayed for service zone, Pentacrest, Departmental Business Placards (DBP), and dock permit types.
- Fleet vehicles included in the LPR system, and work is underway with Fleet Services to automate new / revised plates into the parking system.
- Department Portal License plates must be collected and entered for employees using all department permits.
- Departmental permits will be renewed every two years and will financially renew annually. We will
  continue to reach out to department contacts for renewals via email, as we always have.
- As with all permits, departments must cancel permit to stop using / stop charges



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# LPR Clarifications

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- Customers still need access card to enter / exit gates. Parking gates are not controlled by LPR at this time.
- Customers are responsible for immediately updating vehicle and license plate info when have temporary vehicle or new car
- Permit sharing still not allowed, but we do have carpool options
  - https://transportation.uiowa.edu/alternative-transportation/carpool-permits
- If you don't have a front or back license plate, be sure your license plate faces the drive aisle to be scanned



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